

Newsletter

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Summer
2021

The Business of Giving

"Mankind was my business. The common welfare was my business; charity, mercy, forbearance, benevolence, were all my business. The dealings of my trade were but a drop of water in the comprehensive ocean of my business!" ~ Charles Dickens, *A Christmas Carol*

You may be familiar with this quote that Jacob Marley's ghost speaks to Ebenezer Scrooge in the classic story, *A Christmas Carol*. Business owners do have many responsibilities: to their customers, their employees and their families. But Marley learns that business isn't just personal success...that there is a larger community that businessmen and women are a part of as well.

Bob and Sammy Jones know this. They are the owners of The Village Kitchen in Moultonborough and have been generous donors to Interlakes Community Caregivers (ICCI) for many years. Bob summarizes it this way, "I've seen the work done in the community by Caregivers. I believe that it is the responsibility of everyone to be part of supporting this work. Even during the pandemic, they were operating and providing services to those who need them."

Bob is a native of the Lakes Region and Sammy originally came from Tewksbury, Massachusetts. They have been in business in the area since 1972, with The Village Kitchen being in operation for 36 years. During that time, they have seen many friends and customers use the services of Community Caregivers as they age and need more assistance.

ICCI is grateful for the support of business people like Bob and Sammy who understand that they are also in the business of caring for their community.



Sammy and Bob Jones



ICCI Board President David Hughes, ICCI Co-Founder Charlotte A. Leavitt and George Jewell

George Jewell Receives Charlotte A. Leavitt Volunteer Award

George Jewell was awarded this year's Charlotte A. Leavitt Award in recognition of Outstanding Volunteer Service at the 2021 Annual Meeting on June 24th.

The Community Caregivers' Charlotte A. Leavitt Volunteer Award was established in 2014 to recognize outstanding volunteer service and is awarded to a volunteer who displays the qualities of commitment, dedication and passion to the Interlakes Community Caregivers mission as exemplified by co-founder, Charlotte A. Leavitt. The award was given to Jewell this year for his decade-long commitment to fulfilling the mission of Interlakes Community Caregivers to support the independence, safety, comfort and dignity of our adult neighbors.

"We are grateful for George's dedication as a long-distance volunteer driver and as the Treasurer of the ICCI Board of Directors," said ICCI Board President David Hughes. "His careful attention to detail and commitment to ensuring the financial integrity and sustainability of Interlakes Community Caregivers has been vital to the success of this great organization."

This has been a real 'Spring' awakening, as most of the COVID restrictions have been loosened and reality is coming back to us all. With vaccinations assisting to make our communities safer, ICCI continues with our services. We are hopeful that many of our volunteers will feel safe enough to start back helping our vulnerable Neighbors.

ICCI is also going through a few changes in the office. Rachel Saliba is moving with her husband to Egypt to start a new school, and we are in the final process of hiring a new Executive Director. We wish Rachel and her husband all good wishes in the exciting adventure ahead of them.

Our Annual Meeting was held via Zoom and the Board elected Officers for the next year. I look forward to more of our volunteers providing services for our Neighbors. Thank you to all our returning volunteers, as well as those who helped ICCI during the past COVID times.



PRESIDENT'S MESSAGE

Meet Some of 2020's New Volunteers



Left to right: Joe Saliba helped with a PR plan and designed ICCI's newest posters as a marketing intern. Tony Scotto has been an active volunteer driver. Peter Saliba stepped up to the plate to drive on short notice. Charles Zhou helped with technology in many ways. Paul Helfinstein is pictured on page 3, and Hank Offinger featured in our Winter/Spring 2021 Newsletter, were also new volunteers in 2020. Not pictured: Janet Lopez and Alistair Wheeler.



ICCI Volunteers donated over \$79,000 of services in 2020

The nearly 2,761 hours donated by Volunteers in 2020 is a value of over \$79,000 of services given back to our community at no charge (\$28.84/hour for NH, www.independentsector.org). Volunteers donate their time and talent to provide direct services, raise funds, coordinate services, govern and guide the organization, and more.

Mark your calendar! Altrusa and ICCI are teaming up to bring you "Every Step Matters – Minimizing Slips, Trips, and Falls" on Thursday, October 7th at 10 am at the Meredith Community Center.

This edition of the ICCI Newsletter is brought to you by the efforts of Deb Thiboutot, Connie Cunningham, Evelyn Lamprey, Rachel Saliba and Marie Samaha.

THANK YOU TO ALL OUR VOLUNTEERS IN 2020!

Volunteers received recognition at ICCI's Annual Meeting in June

Celebrating Milestones of Service:

5 Years of Service

Susan Amiss
Jackie Berry
Fred Doscher
Margee Doscher
Bill Doyle
Peter Halfman
Betsy Merkle
Wendy Papagos
Sally Sibulkin
Fox Smith
Jan Welch

10 Years of Service

George Jewell

15 Years of Service

Bob Bradley
John Buckley
Janice Jenket

20 + Years of Service

John Henderson
Charlotte Leavitt
Penny Morrison



Linnie Page provided the Greatest Number of Services in 2020.



Rose Roberts donated the Greatest Number of Hours in 2020.

Thousand Mile Club Volunteers who drove 1,000 miles or more for ICCI in 2020

Katherine Trout
Betsy Merkle
George Jewell
Nancy Law

Randall Dearborn
Sylvia Detscher
Linnie Page
Paul Helfinsein



Marie Samaha was recognized as a COVID Hero for her work behind the scenes and the Executive Director transition.



Paul Helfinsein was recognized for being a COVID Hero for providing rides during lockdown when no one else volunteered and he was recognized for driving the Greatest Number of Miles in 2020



Nancy Law was recognized as a COVID Hero for quick thinking and possibly saving a life when a Neighbor didn't answer the door and was found unconscious on the floor.

Throughout my short tenure as Executive Director, I have become even more passionate about Interlakes Community Caregivers' mission to support some of our communities' most vulnerable members by providing them with essential access to healthcare, nutrition and social interaction. I am especially proud of our dedicated volunteers and donors without whom ICCI would not exist.

I have been especially impressed by the sense of ownership all our volunteers feel for the care of our Neighbors in need. The ethos of ICCI is based on co-founder Charlotte Leavitt's motto of "mutual respect." How else could I explain why volunteers happily gave rides in the middle of the lock down last spring? Without the commitment of our volunteers, staff, and Board of Directors, hundreds of older adults in our area would not have the same kind of access to transportation that so many of us take for granted.

I have loved working for Interlakes Community Caregivers and am sad to be resigning from my position later this summer to take on a new challenge abroad. Thank you for your support this past year. ~Rachel Saliba

EXECUTIVE DIRECTOR'S MESSAGE



Kathryn Holt

Join us in welcoming Kathryn Holt to ICCI's team as our new Administrative Assistant / Bookkeeper! Kathryn was previously the Executive Director of Belknap House, a homeless shelter for families and was responsible for the overall management and direction of the organization. Kathryn graduated from Marymount University with a Masters of Arts in Forensic Psychology and earned a Bachelor of Arts in Criminal Justice. Kathryn, who lives in Laconia with her family, will work part-time for ICCI.

A big thank you to Lisa Rowell who has been working as our part time Administrative Assistant / Bookkeeper since March. She came to us with 30 plus years of experience in bookkeeping in many different industries in Vermont and NH. Lisa will be continuing this work for a company in Gilford where her bookkeeping skills will be better utilized. We hope she will stay connected to ICCI as she has been a great help.

We are excited to announce that ICCI has joined the Unite Us in New Hampshire network!

As a partner in this coordinated care network, the Unite Us platform will allow us to receive referrals from other health and social care organizations and increase accessibility to our services for our Neighbors who need help with transportation.



ICCI volunteers recently received magnets to display proudly on their vehicles.



ICCI Board of Directors

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|------------------------------|----------------|
| David Hughes, President | Center Harbor |
| Marie Samaha, Vice President | Moultonborough |
| George Jewell, Treasurer | Meredith |
| Robin E. Woodaman, Secretary | Moultonborough |
| Connie Cunningham | Sandwich |
| Darlene M. Fritz | Moultonborough |
| Susan Gutchess | Sandwich |
| Hank Offinger | Sandwich |
| Peter K. Van Winkle | Sandwich |
| W. Lee Woodworth | Center Harbor |

MISSION STATEMENT

Interlakes Community Caregivers, Inc. supports the independence, safety, comfort and dignity of our adult neighbors within our designated communities through the services provided by our volunteers.
PO Box 78, Center Harbor, NH 03226